

JENAFER ANDRÉN-KAZUNAS

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EDUCATION

University of Massachusetts, Amherst, MA	
M.S. in Hospitality & Tourism Management	2004
Culinary Institute of America, Hyde Park, NY	
B.A. in Culinary Arts Management	2000
Culinary Institute of America, Hyde Park, NY	
A.S. in Culinary Arts	1998

AWARDS/NOMINATIONS

Distinguished Teaching Award	2025-2026
Kelleher Faculty and Staff Recognition Award	2025-2026
College Outstanding Teaching Award	2019-2020
Kelleher Faculty and Staff Recognition Award	2019-2020
Finalist for Distinguished Teaching Award	2019-2020
Finalist for Distinguished Teaching Award	2018-2019
Kelleher Faculty and Staff Recognition Award	2015-2016
Isenberg College Outstanding Teacher Award and Recognition for Teaching Excellence	2014-2015

TEACHING EXPERIENCE

University of Massachusetts, Amherst, MA	
Chef-Professor/Senior Lecturer II – Department of Hospitality & Tourism Management	2004-Present
University of Massachusetts, Amherst, MA	
Teaching Assistant – Department of Hospitality & Tourism Management	2002-2004
HT-MGT: 355 “Menu & Quantity Food Production Management”. Taught 2-3 each 4-hour lab sections per semester, met with students during scheduled meeting times and upon request, graded lab performance, written work, final reports, and exams.	

ADMINISTRATIVE EXPERIENCE

University of Massachusetts, Amherst, MA	
Marriott Center for Hospitality Management Operations Coordinator/Manager	2007 – Present
Responsible for employees, student workers and administrative functions of the Marriott Center, as well as scheduling classes/functions/events for and at the MC. Oversee all operational functions. HTM Liaison for Marriott Center to Lincoln Campus Center/Auxiliary Enterprises. Coordinator of all Rental Contracts for the Marriott Center of Hospitality Management.	

RELATED EXPERIENCE

Pathfinder Vocational High School, Palmer, MA	
Program Advisory Member/Technical Expert	2012 – 2016
Fall 2013-Spring 2014: committee created new hospitality curriculum. Reviewed with Massachusetts Department of Education. Curriculum passed.	

DEPARTMENT & UNIVERSITY SERVICE

Faculty Meeting Member, Department of Hospitality & Tourism Management
 Departmental Work Experience/Independent Study Coordinator: Courses 298I, 298W, 398, 498Y, 296, 396, 496
 Curriculum Committee Member, Department of Hospitality & Tourism Management
 PCI-DSS Representative, Isenberg School of Management HTM Marriott Meals

COURSES TAUGHT

HT-MGT: 355 “Restaurant Operations Management” On-ground & Online. On-ground course consists of one 50-minute group lecture, and 4-6 each 5-hour lab sections (dependent on enrollment)	2004-Present
HT-MGT: 197SC01 “Pre-College Leadership Academy” On-ground. Two-week Pre-College Program.	2024-Present
HT-MGT: 250 “Food Service Management” Online only.	2013-2019

COURSE LAB MANUALS

<i>HT-MGT: 355 “Restaurant Operations Management Lab Manual”</i> Semester editions. Posted/published on LMS system 200+ page average.	2011-Present
<i>HT-MGT: 355 “Menu & Food Production Lab Manual”</i> Semester editions (14 total). LAD Custom Publishing, Inc. 175 page average.	2004-2010

PROFESSIONAL EXPERIENCE

Chez Josef, Agawam, MA Chef – Seasonal	2006 – 2010
Sodexo, Plimoth Plantation, Plymouth, MA Chef – Seasonal	2006 – 2010
Private Chef and Caterer, Greenwich, CT Chef	2001 – 2002
Grand Hyatt New York, New York, NY Corporate Management Trainee and Operations Management Trainee	2000 - 2001
Uffe på Berget, Åland, Finland Chef and Pastry Chef – Summer Seasons	1997 – 1999
Park Avenue Café and Maloney & Porcelli Restaurants, New York, NY Garde Manger Chef	1998
World Yacht, INC., New York, NY Prep Cook and Banquet Server	1996 - 1997
Stolt Parcel Tankers, INC., Greenwich, CT Intern, Junior Executive Training Program	1995
Mr. & Mrs. Parker, Skövde, Sweden Au-Pair, Cook	1994
McDonald’s, Greenwich, CT Cashier, Food Preparation	1994

CERTIFICATIONS & COMPLIANCES

ServSafe Certification
 Massachusetts Allergy Certification
 Dale Carnegie Training Certification
 PCI-DSS Compliance Certification