

Education

Ph.D.	University of Arizona, Management Information Systems	1996
	Ph.D. Dissertation: Generating Insight for Reengineering	
	Dissertation Advisor: Jay F. Nunamaker, Regents Professor, University of Arizona	
M.S.	University of Pittsburgh, Management of Information Systems (MoIS)	1990
M.B.A.	University of Pittsburgh	1990
B.S.	University of Massachusetts, Amherst, Computer Systems Engineering	1989

Academic and Professional Experience

University of Massachusetts, Amherst, Senior Lecturer, Department of Operation and Information Management, 8/2025 – present.

Cal Poly, San Luis Obispo, Full Time Lecturer of Information Systems, Management, HR and Information Systems Area, 2023 – 2025.

University of New Orleans, Associate Professor, Department of Management, Management Information Systems Group, 2004 – 2021 (retired).

National Science Foundation, Panelist, 2016.

NASA, Panelist, 2016.

University of New Orleans, Provost's Faculty Fellow, Academic Affairs, Spring 2016.

- Assisted in recruitment and hiring for Director, Extended Campus.
- Assisted in development of financial model for Extended Campus.
- Lead interdisciplinary teams to coordinate learning sciences grant proposals.
- Developed timeline for Extended Campus implementation.

University of New Orleans, Associate Vice Chancellor for Assessment and Institutional Effectiveness, Academic Affairs, 2008 – 2009.

- Student Technology Planning and Implementation Group, Chair, 2008-2009.
- University Institutional Effectiveness Committee, Chair, 2008-2009.
- Serphia Leyda Teaching Awards Committee, Chair, 2008-2009.
- University Strategic Planning Committee, Member, 2008-2009.
- Staff Subcommittee of Strategic Planning Committee, Chair, 2008-2009.
- Records Retention Committee, Member, 2008-2009.
- Research Conflict of Interest Policy Committee, Member, 2008-2009.
- Children's Center Business Plan Redesign Committee, Chair, 2008-2009.

University of New Orleans, Director, Center for Innovation, 2007 – 2008.

- National Science Foundation funding

- Develop first annual New Orleans Technology and Investors conference
- Interview and catalog regional scientists
- Assess scientific research for commercial potential and remove roadblocks to development
- Coordinate technology transfer outreach across UNO, Tulane, LSUHSC, and Xavier
- Liaison to LTC, LED, LBIA, LSBDC, Idea Village
- Integrate technology transfer into entrepreneurship academic programs

University of New Orleans, Director, AT&T Technology Center, 2006 – 2008.

- Pursue research opportunities in collaborative software and virtual reality
- Funding from Navy/SPAWAR in technology forecasting and assessment
- Significant outreach to governments and associations
- Strategic planning using collaborative software for regional executives

University of New Orleans, Assistant Professor, Department of Management, 2002 – 2004.

University of Houston, Summer Instructor, Department of Decision and Information Sciences, Summer, 2002.

Louisiana State University, Assistant Professor, Department of Information Systems and Decision Sciences, 1996 - 2002.

- Received more than \$1,000,000 in grants and contracts
- Designed upgrades to College technology infrastructure
- Served on College Information Resource Committee

University of Arizona, Research Associate and Teaching Assistant, Center for the Management of Information, 1993 - 1996.

Exxon Company, U.S.A., Senior Systems Analyst, 1993. Systems Analyst, 1991 - 1993.

University of Pittsburgh, Systems Analyst, 1989 - 1990.

Associated Engineers of Plymouth, Computer Systems Manager, 1984 - 1988.

Vincent A. DiIorio, Inc., Consulting Engineers, Systems Analyst, 1982 - 1983.

Sailing Experience

Credentials

United States Coast Guard credentialed Master and OUPV Operator. Sailing endorsement, 50 Gross Register Tons. OUPV not more than 100 miles offshore

Boards

2020-2021 Board Member Pelican Yacht Club

Yacht Clubs

- 2000 – 2024, Pelican Yacht Club
- 2008 – 2009, South Shore Yacht Club
- 2021 – present, New Orleans Yacht Club

Association Membership

- ASA

Courses

- ASA 101, 2019
- The Captain School, Cape Coral, FL, USCG approved OUPV, Master, and Sailing Endorsement classes, 2023.

Vessels Owned

- 2000 - 2005, Cal 21
- 2008 - 2018, 1980 Hunter 30
- 2021 - present, 2014 Beneteau Sense 50

Racing

- 2024 Regatta al Sol, participant, Spinnaker Cruising Division
- 2022 Regatta al Sol, 1st place, Spinnaker Cruising Division
- 2022 Gulfport MS to Pensacola FL, 2nd place, Spinnaker Cruising Division
- 2022 Pink Ribbon Regatta

Charter

- 2015, BVI Yacht Charters, Beneteau 54
- 2021, New Orleans Yacht Charter, Beneteau 473

Publications

Refereed Journal Articles

- Trumbach, C. C., Payne, D. M., & Walsh, K. (2022). Cybersecurity in business education: The 'how to' in incorporating education into practice. *Industry and Higher Education*, 0(0). <https://doi.org/10.1177/09504222221099389>
- Walsh, K. R., Mahesh, S., & Trumbach, C. C. (2021). Autonomy in AI Systems: Rationalizing the Fears. *Journal of Technology*.
- Walsh, K. R., & Mahesh, S. (2018). Machine Learning Is Not, But Could It Be? A Framework For Rationalizing the Discourse. *Quarterly Review of Business Disciplines*.
- Walsh, Kenneth R., Hoque, Md Tamjidul, and Williams, Kim H. 2017. "Human Machine Learning Symbiosis," *Journal of Learning in Higher Education*, Spring.
- Logan, James W., Lundberg, Olof H., Roth, Lawrence, and Walsh, Kenneth R. 2017. "The Effect of Individual Motivation and Cognitive Ability on Student Performance Outcomes in a Distance Education Environment," *Journal of Learning in Higher Education*, Spring.
- Mahesh, Sathidev, Trumbach, Cherie C., and Walsh, Kenneth R., 2012. "Visualizing Technology Mining Results on Life Cycle Axes: A Study of Server Virtualization," *Information Knowledge Systems Management*.
- Mahesh, S., Landry, B. Sridhar, T. Walsh K. 2011. "A Decision Table for the Cloud Computing Decision in Small Business," *Information Resources Management Journal*, 24:3 (July-September). Pp. 9-25.
- Mahesh, S., Walsh, K. 2010. "The Server Virtualization Decision: A Decision Table Approach," *American Journal of Information Technology*, Vol. 1, No. 1, December, pp. 14-28.
- Walsh, Kenneth R., Ives, Blake, Louwers, Tim, and Schneider, Helmut. 2006. "An Exploratory Survey of Password Re-usage," *Journal of Forensic Accounting*, VII:1 (January-June), pp. 237-244.
- Ives, Blake, Walsh, Kenneth R. and Schneider, Helmut, 2004. "Passwords: A Domino Theory of Computer System Insecurity," *Communications of the ACM*, 47:4 (April), pp. 75-78.
- Walsh, Kenneth R., and Dickey, Michael H., 2004. "Structured Modeling Group Support Systems: An Information Systems Design Theory," *Information and Management*, 41:5 (May), pp. 655-667.
- Walsh, Kenneth R., and Pawlowski, Suzanne D., 2004. "Collaboration And Visualization: Integrative Opportunities," *Journal of Computer Information Systems*, 44:2, pp. 58-64.
- Yrle, Augusta C., Hartman, Sandra C., and Walsh, Kenneth R., 2004. "E-Business: Linking Available Services and Entrepreneurs' Needs," *Journal of Business and Entrepreneurship*.
- Walsh, Kenneth R., 2003. "Analyzing the Application Service Provider (ASP) Concept: Technologies, Economies, and Strategies," *Communications of the ACM*, 46:8 (August), pp. 103-107.
- Datta, Pratim, Walsh, Kenneth R., and Terrell, Dek, 2002. "The Impact of Demographics on Choice of Survey Modes: Demographic Distinctiveness Between Web-Based And Telephone-Based Survey Respondents," *Communications of the AIS*, 9:13 (October), pp. 223-240.

- Walsh, Kenneth R., and Pawlowski, Suzanne D., 2002. "Virtual Reality: A Technology in Need of IS Research," *Communications of the AIS*, 8:20 (March), pp. 297-313.
- Walsh, Kenneth R., and Schneider, Helmut, 2002. "The Role of Motivation and Risk Behavior in Software Development Success," *Information Research*, 7:3 (April).
- Walsh, Kenneth R. 2001. "Norwel Equipment Co. Limited Partnership (L.P.) Internet Upgrade: A Teaching Case," *Annals of Cases on Information Technology (ACIT) Volume III*.
- Ayoub, Judith L., Vanderboom, Catherine, Knight, Margaret, Walsh, Kenneth R., Briggs, Robert, and Grekin, Kelly, 1998. "A Study of the Effectiveness of an Interactive Computer Classroom: A Comparison of the ICC with a Traditional Lecture/Discussion Format," *Computers in Nursing*, November/December, 16:6.

Books

- Walsh, K. R., Mahesh, S., & Trumbach, C. C. 2020. Agile Scrum Implementation and its Long-Term Impact on Organizations (p. 268). IGI Global, (<https://www.igi-global.com/book/agile-scrum-implementation-its-long/244606>).
- Walsh, Kenneth R., 2015. *Dockside: Kim and Eric Embrace Crowdfunding to Realize Dreams*. TropNetworking, Baton Rouge (150 pages), TropNetorking, LLC, Baton Rouge.
- Adopted as required reading for Louisiana State University EMBA program, Spring 2017, 2018.
- Mahesh, Sathiadev and Walsh, Kenneth R., 2011. *Run With Office*. UNO Press, New Orleans (ISBN-10: 1608010945, 274 pages).

Book Chapters

- Mahesh, S., Walsh, K. R., & Trumbach, C. C. 2021. The Market Value of Scrum: A Note on References to Scrum in U.S. Corporate Financial Reports. In Agile Scrum Implementation and Its Long-Term Impact on Organizations (p. 8). IGI Global.
- Trumbach, C. C., Walsh, K. R., & Mahesh, S. 2021. A Historical and Bibliometric Analysis of the Development of Agile. In Agile Scrum Implementation and Its Long-Term Impact on Organizations (p. 15). IGI Global. [Reprinted in Research Anthology on Agile Software, Software Development, and Testing 2022. IGI Global.]
- Walsh, Kenneth R. and Mahesh, Sathiadev. 2015. "Agile Scrum Software Development," Encyclopedia of Information Science and Technology, Third Edition, IGI Global.
- Mahesh, Sathiadev and Walsh, Kenneth R. 2015. "Cloud Computing," Encyclopedia of Information Science and Technology, Third Edition, IGI Global.
- Walsh, Kenneth R. 2014. "Why do Democrats and Republicans Disagree," Frequently Asked Questions, Ruika Lin, San Francisco.
- Walsh, Kenneth R., 2002. "Reducing Distance in eCommerce using Virtual Reality," in Handbook of Electronic Commerce in Business and Society, eds. Lowry, Cherrington, and Watson.
- Walsh, Kenneth R. 1996. "Mitigating Cultural Constraints on Group Decision Making." in *Decision Making in the Workplace: A Unified Perspective*. Beach, Lee R., ed. Erlbaum:Hillsdale.

Refereed Conference Proceedings

- Walsh, K. R., Trumbach, C. C., and Payne, D. M. 2025. Autonomy in AI Systems: Validating an Autonomy Taxonomy Through Literature and Text Mining. Research in progress. NEAIS 2025 Proceedings. Boston.
- Walsh, K. R. 2025. Developing Generative AI Applications. AMCIS 2025 Proceedings, Montreal.
- Mahesh, S., & Walsh, K. R. 2018. Patents for Intelligent Systems in Employee Recruitment and Monitoring. In The IABPAD Conference Proceedings (Vol. 15, pp. 180–186). Dallas, TX: IABPAD.
- Walsh, K. R., & Mahesh, S. 2018. Machine Learning is Not, but Could it be? A Framework for Rationalizing the Discourse. In International Academy of Business Disciplines (Vol. 30).
- Walsh, K.R. and Mahesh, S., 2017. "Exploratory Study Using Machine Learning to make Early Predictions of Student Outcomes," Twenty-third Americas Conference on Information Systems, Boston.
- Walsh, K. R., Hoque, T., & Williams, K. H. (2016). "Human Machine Learning Symbiosis," In International Conference on Learning and Administration in Higher Education.
- Walsh, K.R. and Mahesh, S., 2014. "A Crowd Funding Case-Study: The Link between Social Networking and Crowd-funding Success," Proceedings of SW DSI, Dallas, TX, March 11-15.
- Mahesh, S. and Walsh, K. R. 2014. "Rural Broadband Connectivity," Proceedings of SW DSI, Dallas, TX, March 11-15.
- Mahesh, S. and Walsh K. R. 2009. "A Decision Table Approach for the Server Virtualization Decision," Proceedings of DSI, New Orleans, Nov. 14-17, 1031-1036
- Mahesh, S., Trumbach, C. C. and, Walsh, K.R., 2009. "Visualizing Technology Mining Results on Life Cycle Axes: A Text Data Mining Study of Publication Trends in Server Virtualization from Scientific Research to Business Process Improvement," Proceedings of Portland International Center for Management of Engineering and Technology Annual Conference.
- Walsh, K.R., Mahesh, S., and Trumbach, C.C., 2008. "Achieving Group Cohesion using Information Technology Tools: A Systems Perspective," *Proceedings of the IEEE 40th Symposium on Systems Theory*.
- Ravindran, B., Trumbach, C.C, and Walsh, K.R., 2005. "Text Mining of White Papers: An Exploratory Study," Proceedings of Portland International Center for Management of Engineering and Technology Annual Conference.
- Walsh, K.R., 2001. "Virtual Reality for Learning: Some Design Propositions," *Proceedings of the Americas Conference on Information Systems*.
- Nunamaker, J.F., Burgoon, J., Walsh, K.R., and Glynn, M.S. 1997. "A Vision for a New Discipline," *Proceedings of the Thirtieth Annual Hawaii Conference on System Sciences*. Nominated for best paper.
- Walsh, K.R. and Vreede, G.J. de, 1997. "Generating Insight for Reengineering," *Proceedings of the Thirtieth Annual Hawaii Conference on System Sciences*.
- Walsh, K.R., Anglin, P.D., Beranek, G.M., and Wrenn, R.E. 1997. "Using Vertical Integration to Improve Assimilation: A Case Study," *Proceedings of the Thirtieth Annual Hawaii Conference on System Sciences*.

Houston, Andrea L., and Walsh, Kenneth R. 1996. "Using an AI Based Tool to Categorize Digitized Textual Forms of Organizational Memory." *Proceedings of the Twenty-Ninth Annual Hawaii Conference on System Sciences*.

Walsh, Kenneth R., Briggs, Robert O., Ayoub, Judith, Vanderboom, Catherine, and Glynn, Melissa. 1996. "Learning with GSS: A Case Study." *Proceedings of the Twenty-Ninth Annual Hawaii Conference on System Sciences*.

Adkins, Mark, Walsh, Kenneth R., and Mittleman, Daniel. 1995. "Using Automatic Concept Classification for Post-Hoc GroupSystems Meeting Analysis." *Proceedings of the Sixth Annual GroupSystems User Conference*.

Knuuttila, Juha S., Walsh, Kenneth R., Houston, Andrea L., and Golla, Eric. 1995. "Delegate: Towards a Conference Diplomat's Multidimensional Workstation." *Proceedings of the Twenty-Eighth Annual Hawaii Conference on System Sciences*.

Refereed Workshop Papers

Walsh, Kenneth R., Briggs, Robert O., Ayoub, Judith, and Vanderboom, Catherine. 1995. "Teaching with GSS: Techniques for Enabling Student Participation." *Proceedings of the First Americas Conference on Information Systems*.

Walsh, Kenneth R., "Virtual Reality Theory," 2003. Journal of the AIS Theory Development Workshop, Seattle, WA, 12/17.

Walsh, Kenneth R., and Nunamaker, J.F. 1996. "Crossing Moats and to Conquer the Castle 'Status Quo'," invited discussant and paper, Workshop 9, Strategies for Collaborative Modeling and Simulation, Computer Supported Cooperative Work (CSCW), Boston, 11/16.

Sponsored Research

Project	Amount
Walsh, Kenneth R., Microsoft Azure Cloud Licenses for students, 2016	\$18,000
Walsh, Kenneth R., Mahesh, Sathiadev, and Trumbach, Cherie, 2009-2012. "IUID Support for the Department of the Navy, extendable to other services and Federal Agencies," SPAWAR, Navy, Contract # N00039-08-D-0301, TO0006.	\$3,103,845
Walsh, Kenneth R., Mahesh, Sathiadev, Trumbach, Cherie, Watson, Kevin, Speyrer, Janet, Roussev, Vassil, Richard, Golden, Dellande, Stephanie, 2008. "Analysis of the Stennis Army Ammo Plant as a Multi-Agency Shared Services Center for Information Processing and Storage," SPAWAR, Navy, Contract # NOLA N69250-08-D-0302, TO0001.	\$998,289
Cashner, Robert C., Galle, William P., Grace, Norma, Walsh, Kenneth R., Logan, James, and Trumbach, Cherie, 2007-2008. "The University of New Orleans Center for Innovation for the Southeast Louisiana and Gulf South Region," National Science Foundation.	\$629,144
Walsh, Kenneth R., Trumbach, Cherie, and Mahesh, Sathiadev, 2007-2008. "Technology Forecasting and Assessment Process," SPAWAR, Navy.	\$131,000
Walsh, Kenneth R., 2006. GroupSystems Software Grant	\$12,000
Walsh, Kenneth R., 2003. "Virtual Reality: Constructs, Treatments, and Prototype Artifacts Development," Management Department, University of New Orleans	\$7,500
Black, William C., and Walsh, Kenneth R., 2002. "The Extended Virtual Classroom," Louisiana Board of Regents.	\$103,713
Terrell, M. Dek, and Walsh, Kenneth R., 2001. "Workforce Investment Act Surveys," Louisiana Department of Labor.	\$122,161
Walsh, Kenneth R., 2001. "Virtual Student Lab," Louisiana State University, Technology Fee.	\$36,000
Terrell, M. Dek, Walsh, Kenneth R., 2001. "The Louisiana Consumer Confidence Survey," Louisiana Department of Labor.	\$70,000
Terrell, M. Dek, Walsh, Kenneth R., 2000. "The Louisiana Consumer Confidence Survey," Louisiana Department of Labor.	\$73,984
Walsh, Kenneth R., Black, William C., and Ives, Blake, 1999-2001. "The Virtual Classroom: Empowering Students and Faculty," Louisiana Board of Regents.	\$109,964
Black, William C., Walsh, Kenneth R., and Ives, Blake, 1999-2000. "Developing a Small Group Interaction Lab," Louisiana Board of Regents.	\$103,110
Ives, Blake, Walsh, Kenneth R., and Black, William C., 1999. "Internet Studio Project for Education (ISPe)," Stephenson, Toni and Emmet.	\$115,000

Sponsored Research (cont.)

Project	Amount
Schneider, Helmut, Ives Blake, and Walsh, Kenneth R., 1999. "Hands on Training for Management Information Systems," Naval Information Technology Center, Educational Grants Program.	\$33,200
Walsh, Kenneth R., 1997-2000. "Group Enabled Reengineering Workbench," Louisiana Board of Regents.	\$160,000
Walsh, Kenneth R., Schneider, Helmut, and Ives, Blake, 1997-1998. "Internet and World Wide Web Teaching and Research Infrastructure Enhancement," Louisiana Board of Regents.	\$90,000
Project Investigator and Author, "Multi-disciplinary electronic classroom," Instructional Computing Grant Program, University of Arizona, 1994.	\$50,000
Task Investigator, "Change management education and training" task of <i>Towards and integrated electronic support environment for functional process improvement</i> , U.S. Army Engineer, Waterways Experiment Station, 1994-1996.	\$50,000
Task Investigator, "Multi-user support for single user applications" task of <i>Development of a software environment for automating systems analysis & design support</i> , U.S. Army Engineer, Waterways Experiment Station, 1993-1995.	\$86,000

Papers Presented

- Walsh, K. R. (2016, May). Human Machine Learning Symbiosis. International Conference on Learning and Administration in Higher Education. Nashville, TN: International Conference on Learning and Administration in Higher Education.
- Mahesh, S. and Walsh, K. R. "A Crowd Funding Case-Study: The Link between Social Networking and Crowd-funding Success," SW DSI, March 11-15, 2014, Dallas, TX.
- Walsh, K.R., Mahesh, S., and Trumbach, C.C., 2008. "Achieving Group Cohesion using Information Technology Tools: A Systems Perspective," *Proceedings of the IEEE 40th Symposium on Systems Theory*.
- "Text Mining of White Papers: An Exploratory Study," 2005, *Portland International Center for Management of Engineering and Technology Annual Conference*, Portland, OR, with Ravindran, B.
- "Virtual Reality for Learning: Some Design Propositions," 2001. Americas Conference on Information Systems, Boston.
- "A Vision for a New Discipline," 1997. Thirtieth Annual Hawaii Conference on System Sciences, Hawaii.
- "Generating Insight for Reengineering," 1997. Thirtieth Annual Hawaii Conference on System Sciences, Hawaii.
- "Using Vertical Integration to Improve Assimilation: A Case Study," 1997. Thirtieth Annual Hawaii Conference on System Sciences, Hawaii.
- "Using an AI Based Tool to Categorize Digitized Textual Forms of Organizational Memory." 1996. Twenty-Ninth Annual Hawaii Conference on System Sciences, Hawaii.
- "Learning with GSS: A Case Study." 1996. Twenty-Ninth Annual Hawaii Conference on System Sciences, Hawaii.
- "Using Automatic Concept Classification for Post-Hoc GroupSystems Meeting Analysis." 1995. Sixth Annual GroupSystems User Conference, Tucson.
- "Delegate: Towards a Conference Diplomat's Multidimensional Workstation." 1995. Twenty-Eighth Annual Hawaii Conference on System Sciences, Hawaii.
- Walsh, Kenneth R., Briggs, Robert O., Ayoub, Judith, and Vanderboom, Catherine. 1995. "Teaching with GSS: Techniques for Enabling Student Participation." First Americas Conference on Information Systems, Pittsburgh.

Invited Talks

- Walsh, K. R. (2017, March). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. Executive MBA class, Information Systems and Decision Sciences Department, Louisiana State University.
- Walsh, K. R. (2016, October). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. Research seminar series, Information Systems and Decision Sciences Department, Louisiana State University.
- Walsh, K. R. (2016, September). Human Machine Learning Symbiosis, University of New Orleans Engineering Forum.
- Walsh, K. R. (2016, February). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. Prosper Jefferson. Metairie, LA: The Jefferson Chamber and JEDCO (the Jefferson Parish Economic Development Commission).
- Walsh, K. R. (2016, Spring). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. UNO Authors Showcase 2016. New Orleans, LA: University of New Orleans, Earl K. Long Library.
- Walsh, K. R. (2016, Spring). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. Department Seminar Series. New Orleans, LA: Department of Management and Marketing, University of New Orleans.
- Walsh, K. R. (2016, Spring). Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality. Entrepreneurship Class. New Orleans, LA: Department of Management and Marketing.
- Walsh, Kenneth R. 2014. "Scrum SE: What is scrum and under what circumstance does it fit into the systems engineering process?" The 2014 Southeast Symposium on Contemporary Engineering Topics (SSCET) & the UNO Engineering Forum, September, 19.
- Walsh, Kenneth R. 2014. Presenter, Honors Student Seminar, "Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality," Spring, 2014.
- Mahesh, S. and Walsh, K. R. 2014. "Rural Broadband Connectivity," Proceedings of SW DSI, Dallas, TX, March 11-15. Walsh, K.R. and Mahesh, S., 2014. "A Crowd Funding Case-Study: The Link between Social Networking and Crowd-funding Success," SW DSI, Dallas, TX, March 11-15.
- Mahesh, S. and Walsh, K. R. 2014. "A Crowd Funding Case-Study: The Link between Social Networking and Crowd-funding Success," SW DSI, March 11-15, Dallas, TX.
- Walsh, Kenneth R. 2013. "Putting Community First in Social Networking: A Tropical Startup Dream Becomes Reality," Technology Fest, New Orleans, August.
- "IUID: An Unfunded Mandate with Unlimited Potential," Office of Sponsored Programs Research Jam Session, University of New Orleans, 9/16/09
- "One Love, One Heart, A Research Agenda for AT&T Technology Center and New Orleans," Louisiana Technology Council Tech Tuesday, AT&T Technology Center, 2/13/07.
- "Collaboration in the Resilient City," TechSouth, Lafayette, 5/8/07.
- "Collaborative Design Methods," Textron, 2/28/07.
- "Collaborative Meetings for Recovery," Decision Theater, Arizona State University, 3/28/07.

- “Louisiana Grid for Collaborative Visualization,” 2003. Louisiana Information Technology Research Association Annual Meeting.
- Louisiana State University, Executive MBA Program, Electronic Commerce at UPS, 2003
- Florida State University, 1999. “Collaborative Design,” presented to the MIS Department, College of Business.
- Hong Kong University of Science and Technology, 1998. “Generating Insight for Reengineering,” Presented a talk on the use of groupware and simulation for the purpose helping groups generate better business improvement ideas.
- Presented technology support for education research program to parents and students, St. Joseph’s Academy, 1998.
- “Lotus Notes and Collaborative Computing,” 1997, Internal Audit seminar.

Teaching

Ph.D.

- ISDS 7990 Doctoral Seminar, Louisiana State University (1999)

Executive MBA

- MANG 6497, Management Information Systems, University of New Orleans (Jamaica, Puerto Rico, and New Orleans programs) EMBA (2005-2016)
- ISDS 7540 eCommerce, Louisiana State University (1998)
- BADM 7050 Introduction to Information Systems, Louisiana State University (2001)

Masters

- GSB 521 Cloud Computing, Cal Poly, San Luis Obispo (2025).
- GSB 570 Gen AI for Business Analytics, Cal Poly, San Luis Obispo (2025).
- MANG 5730 Business Information Systems Analysis and Design, University of New Orleans (2007-2016), formerly MANG 6730.
- MANG 6454 Managing Electronic Commerce, University of New Orleans (2002-2003)
- MANG 6453 Management of Telecommunications, University of New Orleans, (2002-2003)
- ISDS 7520 Network Information Systems, Louisiana State University (1996-2002)
- ISDS 7540 eCommerce, Louisiana State University (1999-2002)
- ISDS 7070-2 Internet Systems Development, Louisiana State University (2000-2001)

Undergraduate

- BUS 392, Business Applications Development, Cal Poly (2024-2025)
- BUS 498, Artificial Intelligence in Business, Cal Poly (2024-2025)
- BUS 395, Information Systems Project Management (Scrum Method), Cal Poly (2023)
- BUS 391, Information Systems, Cal Poly (2023-2025)
- MANG 4730, Business Information Systems Analysis and Design, University of New Orleans (2007-2020)
- MANG 3788, Business Applications Development, University of New Orleans (2013-2020)
- BA 2780, Applications Software for Business, University of New Orleans (2004-2021)
- MANG 4454 Managing Electronic Commerce, University of New Orleans (2002-2003)
- MANG 4453 Management of Telecommunications, University of New Orleans, (2002-2003)
- DISC 4397 Extreme Programming, University of Houston (2002)
- ISDS 1100, Introduction to Information Systems, Louisiana State University (1996)
- ISDS 4120, Business Data Communications, Louisiana State University (1997, 2001)
- ISDS 3105, Internet Development Tools, Louisiana State University (2001)
- MIS 307, Telecommunications, University of Arizona (1995)

Student Advisement

Advised 15 Senior projects, Cal Poly, San Luis Obispo

Four Ph.D. Committees, Louisiana State University, (graduates on the faculties of Cornell University, Florida State University, and Florida International).

Advised more than 50 masters projects, Louisiana State University.

Service

Refereed Publications

- Paper reviewer, Encyclopedia of Information Science and Technology, review 4 papers in 2013-2014.
- Paper Reviewer, *Industrial Management Data Systems*, 1 paper, 2010
- Editorial Board, *Electronic Government*
- Paper Reviewer, *Information Technology and Management*
- Paper Reviewer, *Electronic Government*
- Paper Reviewer, *Presence: Teleoperators and Virtual Environments*
- Paper Reviewer, *Journal of Computer Information Systems*
- Paper Reviewer, *International Conference on Information Systems*
- Paper Reviewer, *Hawaii International Conference on Systems Science*
- Paper Reviewer, *SIGGROUP*
- Paper Reviewer, Americas Conference on Information Systems, Association for Information Systems
- Paper Reviewer, *Group Facilitation: A Research and Applications Journal*
- Paper Reviewer, *Journal of Strategic Information Systems*.
- Program Committee, SIGGROUP, 1999

Other Academic Service

- ISA Advisor, Cal Poly, 2023.
- Co-Chair, Mid-Career Panel, AMCIS 2018 New Orleans.
- Founder (with Helmut Schneider), Louisiana Information Technology Research Association (LITRA), Developed a new academic organization to help organize and improve collaboration among Louisiana's IT related researchers. Organization paralleled the State of Louisiana's efforts at organizing the IT industry sector as outlined in Louisiana Vision 20/20. The organization has successfully held meetings at LSU, BR and LSU, Shreveport. Panel proposals have been selected on a competitive basis. LITRA is endorsed by the Louisiana Department of Economic Development, IT Cluster. President, Louisiana Information Technology Research Association (LITRA), 2002-2006
- Chair, Program Committee, LITRA 2004, New Orleans
- Chair, Local Committee, LITRA 2004, New Orleans
- Local Committee, IRMA 2004, New Orleans
- Local Committee, Academy of Management, responsible for A/V, 2004, New Orleans
- Placement Co-chair, ICIS 2001, New Orleans
- Placement Co-chair, AMCIS 2001, Boston.
- Local Arrangements Chair, WITS, 2001, New Orleans

- Associate Faculty member, DECIDE Lab, Louisiana State University, 2003 - present
- Text Book Reviewer, Foundations of 'Net'-Enablement, Detmar Straub, Wiley, 2002.

Community Service

- President, Baton Rouge Magnet High School Parent Faculty Club, 2015-2017.
- Vice President, Baton Rouge Magnet High School Parent Faculty Club, 2014-2015.
- Committee Member, St. George Parish and Elementary School Advisory Committee, Baton Rouge, 2003 - 2006.
- Board Member, Jefferson Parish Workforce Development Board, 2014-present

University Service, University of New Orleans

- Technology Committee, College of Business
- Second Life Committee, University

University Service, Louisiana State University

- Department representative to College Information Resource Committee
 - Designed computer labs
 - Developed proposals for University technology fee monies
 - Design faculty enhancement plans and activities
 - Designed College network upgrades
 - Coordinated and partially financed College SAP implementation
- Graduate admissions committee, 1997-1998
- Managed Department computing resources, 1996-2001
- Faculty recruiting committee, 1997-1999
- Developed graduate project guidelines

Awards and Honors

Best Paper Nomination, Nunamaker, J.F., Burgeon, J., Walsh, K.R., and Glynn, M.S. 1997. "A Vision for a New Discipline," *Proceedings of the Thirtieth Annual Hawaii Conference on System Sciences*.

Beta Gamma Sigma, Business Administration Honorary Society, 1990.

MoIS Fellowship, University of Pittsburgh, 1990.